

Questions

to ask before selecting a contractor



- Do you have a valid Building Renovator License?
- What type of projects do you specialize in?
- How long have you been doing this?
- Does your company have a Process?
- How many projects similar to ours has your company done in the past 2 years?
- How many of them were finished successfully and on time?
- How many of these projects are on your referral list?
Can we contact their Owners?
- Can we visit and see some of your past and current projects?
- Does your company take on multiple renovation projects at the same time? If yes, how many at the same time?
- Is actual work going to be done by subcontractors or employees?
- Will a foreman or manager be on site the entire day to open/lock up, lead the construction team, make decisions, etc...?
- What time does your crew start and finish work every day?

- What does your Design service include?
- What if your designer has different tastes?
- Can your quotation change during construction?
- Who will be responsible to purchase, deliver, inspect and warranty all materials?
- At what point can you commit to a construction start date?
- Can you guarantee a project completion date?
- Do we need a Building Permit for our project?
- What is your process for communicating with us during construction?
- What is your policy for returning phone calls and e-messages?
- What is your process for change orders?
- What is your warranty policy?
- What is your policy for daily clean up and dust control?
- What is your process for handling disputes?
- What exactly does your Insurance cover?
- What are 3 things that make your company different

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